

# While you can't predict life's outcomes, you can help prepare for them.

Imagine a co-worker, James, recently lost his father...



## Imagine...

- Although he lived a full life, the loss was hard on the family.

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## MetLife at your side

- The MetLife Advantages program gave James and his family the help they needed to navigate this difficult time.
- James was able to get professional counseling for his youngest son who was taking the loss the hardest.

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## Making life a little easier

- Because professional assistance was available to help make the funeral arrangements, the family was able to focus on the healing process.
- And, since James helped his father update his will through the online program, his final wishes were easier to manage.

Because MetLife's group life insurance policies include these valuable services, James and his family have the support they need.



Don't wait. Prepare your family for life's unexpected outcomes with MetLife Advantages. **For more information on these services: visit [metlife.com](http://metlife.com).**

# Losing a loved one can be one of life's most difficult moments. What if you could do more to help your family get through a loss a little easier?

**MetLife advantages is a complementary program that can help ease the challenges and stress that policyholders and their families often face at this difficult time.**

- **Will Preparation:**<sup>1</sup> Unlimited one-on-one consultations with an attorney, in person or by phone, to prepare or update a will, living will or power of attorney. Online documentation services to prepare or update a will, living will or power of attorney .
- **Digital Storage:**<sup>2</sup> App that lets you create and store important documents securely including a will, financial statements, photos, and personal messages/videos.
- **Funeral Planning and Discounts:**<sup>3</sup> Discounts on funeral services through the largest network of funeral homes and cemetery providers with compassionate experts that guide you through the pre-planning process.
- **Funeral Assistance:**<sup>4</sup> Compassionate counselors that assist with personalizing funeral arrangements in a non-sales environment. [including finding local funeral homes, florists, hotels, etc.
- **Grief Counseling:**<sup>4</sup> Professional support with one-on-one sessions with a licensed counselor, in person or by phone, to help cope with a loss.
- **Beneficiary Grief Counseling**<sup>4</sup> Personalized counseling sessions to meet your beneficiary's needs. Any beneficiary who receives the life insurance proceeds is eligible for up to 5 counseling sessions. These sessions can be in-person or by phone with one of LifeWorks' network of counselors who provide professional, confidential support during difficult times.
- **Estate Resolution Services:**<sup>5</sup> Unlimited one-on-one consultations with an attorney, in person or by phone to settle an insured's estate including court representation.

Connect with your MetLife representative today at **1-800-ASK-4-MET**

1. Included with Supplemental Life Insurance. Will Preparation is offered by MetLife Legal Plans, Inc., a MetLife company, Cleveland, Ohio. In certain states, legal services benefits are provided through insurance coverage underwritten by Metropolitan Property and Casualty Insurance Company and Affiliates, Warwick, Rhode Island. For New York sitused cases, the Will Preparation service is an expanded offering that includes office consultations and telephone advice for certain other legal matters beyond Will Preparation. Tax Planning and preparation of Living Trusts are not covered by the Will Preparation Service.
2. [MetLife Infinity is offered by MetLife Consumer Services, Inc., an affiliate of Metropolitan Life Insurance Company. MetLife Infinity is available to anyone regardless of affiliation with MetLife.
3. Services and discounts are provided through a member of the Dignity Memorial® Network, a brand name used to identify a network of licensed funeral, cremation and cemetery providers that are affiliates of Service Corporation International (together with its affiliates, "SCI"), 1929 Allen Parkway, Houston, Texas. The online planning site is provided by SCI Shared Resources, LLC. SCI is not affiliated with MetLife, and the services provided by Dignity Memorial members are separate and apart from the insurance provided by MetLife. Not available in some states. SCI offers planning services, expert assistance, and bereavement travel services to anyone regardless of affiliation with MetLife. Discounts through Dignity Memorial's network of funeral providers have been pre-negotiated. Not available where prohibited by law. If the group policy is issued in an approved state, the discount is available for funeral services held in any state except KY and NY, or where there is no Dignity Memorial presence (AK, MT, ND, SD, and WY). For MI and TN, the funeral services discount is available for "At Need" services only. Not approved in AK, FL, KY, MT, ND, NY and WA.
4. [Grief Counseling and Funeral Assistance services are provided through an agreement with LifeWorks. US Inc. LifeWorks is not an affiliate of MetLife, and the services LifeWorks provides are separate and apart from the insurance provided by MetLife. LifeWorks has a nationwide network of over 30,000 counselors. Counselors have master's or doctoral degrees and are licensed professionals. The Grief Counseling program does not provide support for issues such as: domestic issues, parenting issues, or marital/relationship issues (other than a finalized divorce). For such issues, members should inquire with their human resources department about available company resources. This program is available to insureds, their dependents and beneficiaries who have received a serious medical diagnosis or suffered a loss. Events that may result in a loss are not covered under this program unless and until such loss has occurred. Services are not available in all jurisdictions and are subject to regulatory approval. Not available on all policy forms.
4. [Beneficiary Grief Counseling services are provided through an agreement with LifeWorks. US Inc. LifeWorks is not an affiliate of MetLife, and the services LifeWorks provides are separate and apart from the insurance provided by MetLife. LifeWorks has a nationwide network of over 30,000 counselors. Counselors have master's or doctoral degrees and are licensed professionals. This program is available only to beneficiaries of MetLife group Life Insurance programs. Events that may result in a loss are not covered under this program unless and until such loss has occurred.
5. [Included with Supplemental Life Insurance. MetLife Estate Resolution Services are offered by MetLife Legal Plans, Inc., a MetLife company, Cleveland, Ohio. In certain states, legal services benefits are provided through insurance coverage underwritten by Metropolitan Property and Casualty Insurance Company and Affiliates, Warwick, Rhode Island. Certain services are not covered by Estate Resolution Services, including matters in which there is a conflict of interest between the executor and any beneficiary or heir and the estate; any disputes with the group policyholder, MetLife and/or any of its affiliates; any disputes involving statutory benefits; will contests or litigation outside probate court; appeals; court costs, filing fees, recording fees, transcripts, witness fees, expenses to a third party, judgments or fines; and frivolous or unethical matters.