

WMC/Aetna Life Employee Benefit Plan Contact Information

WMC

Plan Administrator, Policyholder & Sponsor

WMC Administration/Enrollment E-Mail Address:	ins@wmc.org
WMC Administration/Enrollment Mailing Address:	WMC, 501 E. Washington Avenue Madison, WI 53703-2914
WMC Customer Service #:	(800) 236-5414, or (608) 258-3400
WMC Fax #:	(608) 258-3413
WMC Website (forms & plan information):	www.wmc.org (under "Product & Services", "Insurance")
Contact WMC Customer Service for:	<ul style="list-style-type: none"> • Eligibility/Enrollment changes • Premium billing questions • Plan booklets-certificates
Premium Remittance Mailing Address:	WMC Service Corporation 501 E. Washington Avenue Madison, WI 53703-2914
<u>Note:</u> Checks should be payable to WMC Service Corporation	

WMC/Aetna Claims Customer Service

Life/AD&D and LTD Claim Address: (All life/LTD claims and Evidence of Insurability forms should be forwarded to WMC for processing)	WMC Employee Benefits 501 E. Washington Avenue Madison, WI 53703-2914
WMC Customer Service #:	(800) 236-5414, or (608) 258-3400
aetnaSM	
STD Claim Mailing Address: <u>Note:</u> All sections of the claim form should be submitted together	Aetna Life Insurance Co. STD Claims PO Box 14560 Lexington, KY 40512-4560
Aetna Disability Claim Customer Service:	(866) 326-1380
Aetna Disability Claim Fax #:	(866) 667-1987
Contact Aetna Disability Claim Customer Service for:	<ul style="list-style-type: none"> • Claim/Payment status