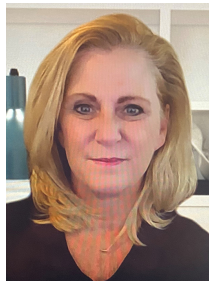


Key contacts to help you

Contact Information



Donna Lucero

Client Relationship Executive

412-818-7975

donna.lucero@sunlife.com

Service

Sun Life Client Services

Mon. – Fri.; 8 a.m. to 8 p.m. ET

800-247-6875

E-mail: clientservices@sunlife.com

Billing

General E-mail: clientservices@sunlife.com

Member Updates: customeradvocacy@sunlife.com

Online: www.sunlife.com/account

Fax: 888-888-8178 (updates)

Fax: 781-431-7472 (other billing docs)

Premium administration

800-247-6875

E-mail: clientservices@sunlife.com

Payment questions: group.receipts@sunlife.com

Lockbox for List Bill payments (Non NY):

Sun Life

PO Box 807009

Kansas City, MO 64184-7009

ePay available through www.sunlife.com/account

Eligibility	
	E-mail: customeradvocacy@sunlife.com Fax: 888-208-2323 Online: www.sunlife.com/account
Claims	
	800-247-6875 Mon. – Fri.; 8 a.m. to 8 p.m. ET Fax: 800-979-5128 Sun Life Group Life Claims One Sun Life Executive Park PO Box 81365 Wellesley Hills, MA 02481
Renewals	
	E-mail: myrenewal@sunlife.com
Web resources	
www.sunlife.com/us	Our website where clients can learn about us and do business with us. Brokers, employers, plan members and dental providers can access secure features to manage and administer benefits, submit and track claims, and make updates to their account information.

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